

DFD Program Modifications:

- All face to face interviews for TANF, GA and Child Support have been waived and will be handled through phone interviews.
- GA 28 day protocol has been suspended. Cases will be moved from pending into open status if they have met other requirements.
- Work activities for WFNJ and SNAP have been suspended unless the client chooses to participate. Clients will not be sanctioned due to non-participation in the work activity.
- Cases currently in sanction status, due to non-participation in the work activity, will have the sanctions lifted. Cases closed due to sanction will continue.
- A DFDI is expected to be released imminently with these modifications.

MCOSS Modifications:

- Public access to both NB and PA offices is restricted.
- Clients are being directed to apply online (SNAP, Medicaid, TANF, GA) or to call the main number (732-745-3500) to request paper applications.
- Clients coming to drop off documents or pick up forms will be assisted at the door.
- Clients coming to apply for programs will be provided information to apply online or receive paper applications for SNAP and Medicaid, NJ Family Care and Adult/Blind/Disabled. People requesting TANF and GA applications will be directed to apply online.
- Clients who come to one of the buildings for questions, information and case status will be provided with a department-specific phone number to call regarding that department's program.
- Clients requesting to apply for Emergency Assistance may still be allowed entrance to apply, but interviews for applications will be restricted to the homeless and those having utility shut-offs and warrants of removal.
- Housing new homeless clients will be subject to availability in shelters/motels. Clients currently in placement will be maintained as long as there are no issues or change to the availability.

This is the current plan, however, it is subject to change.

The online information:

Middlesex County Board of Social Services

<http://middlesexsocialservices.com>

Supplemental Nutritional Assistance Program (SNAP) formerly known as Food Stamps/Cupones de Alimentos
General Assistance (GA)

Temporary Assistance for Needy Families (TANF)

<https://oneapp.dhs.state.nj.us/>

NJ Family Care/Seguro Medico

www.njfamilycare.org

Child Support Services

www.njchildsupport.org